



**GRANDE PRAIRIE
PUBLIC LIBRARY**

Challenges & Connections

2020 in review

The COVID-19 pandemic presented challenges to traditional library service. GPPL staff made changes to connect with patrons when and where new services were needed.



13,000 residents had GPPL memberships in 2020

5,655
Curbside Pickups

19,234
Items borrowed
by Curbside Pickup

297,873
Total Circulation

117,702
Items in GPPL's
Collection



70,269
Downloads of
digital content

Pandemic service responses:

- Curbside services
- Chromebooks
- Mobile hotspots
- GPPL Virtually Anywhere



84
Care calls to
our vulnerable
patrons

114
Online Programs
with GPPL's
Virtually Anywhere
513 Participants

9
Take & Make
Activities
657 Participants

5,655
Customer calls
while closed

1,056
Reference questions
while closed



124,419
Visits to gppl.ca



18,423
Connections to
public wi-fi