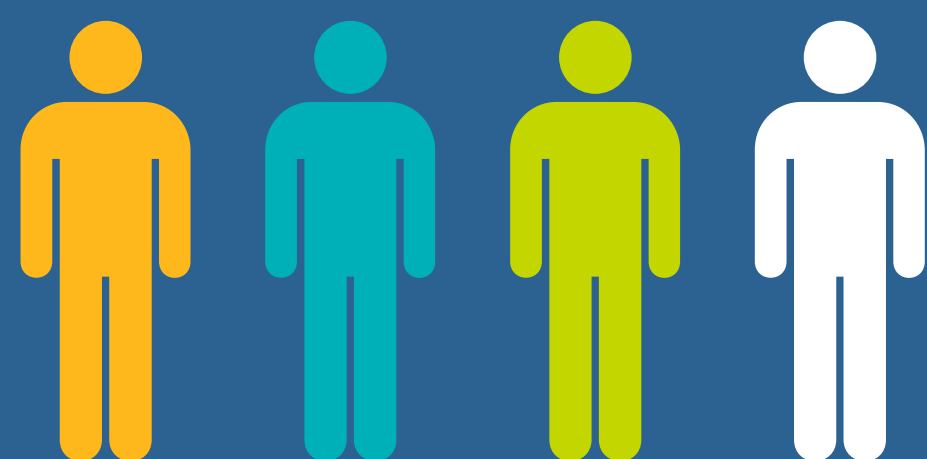
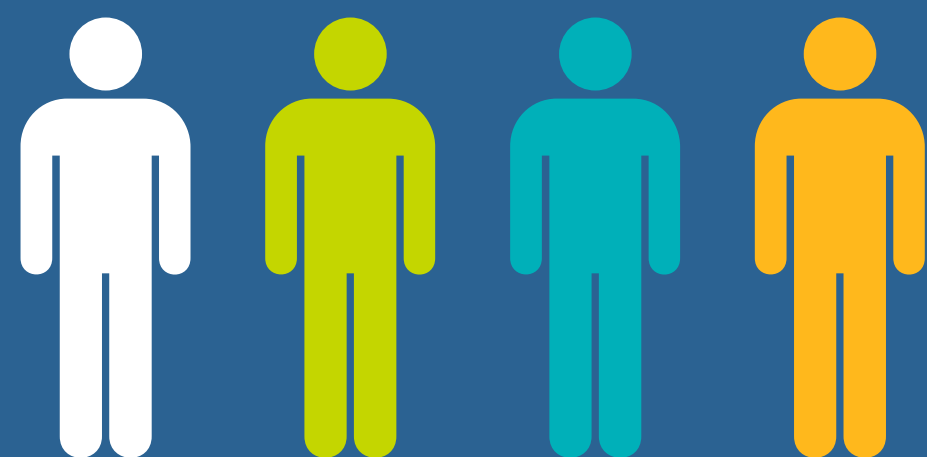


# GPPL IN NUMBERS

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**21,595**

cardholders

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**166,915**

visits



116,792 gppl.ca visits

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**22%** of

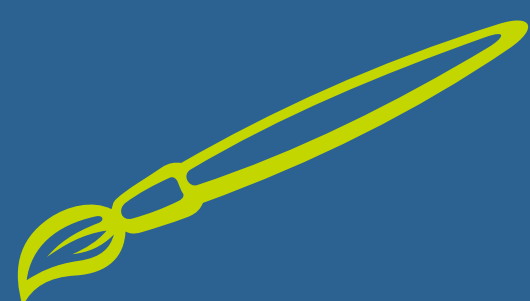
City, County, and MD  
residents have a library card

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**469,630**

items checked out



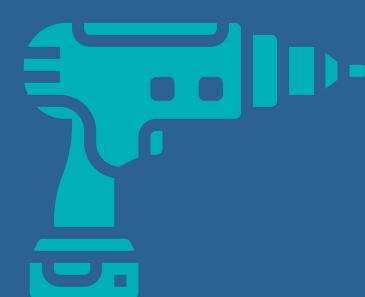
**18,974**

program  
participants



**18,959**

questions  
answered



**120,135**

items to  
borrow



**23,757**

public computer  
sessions

# GPPL IN STORIES

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## Collections

In 2022, GPPL circulated over 66,422 e-materials, including eBooks, eAudiobooks, and e-magazines.

The GPPL Champions helped fund a number of Library collections by hosting several successful fundraisers, such as the Raindrops campaign, which raised \$1880!

## Programs & Projects

The Children's Department is focusing more on play, and have added two play areas which include gaming tables, reading tents, and building toys, as well as an enclosed space for our youngest patrons to play and learn safely.

The Warming Wall was re-introduced and offers free warm winter clothing to anyone who needs it. All items are received via donations from the community and staff time involved is very minimal.

## Customer Services

A customer service philosophy was developed by staff to better serve our patrons. It focuses on three values: empathy, flexibility, and service equity.

On Giving Tuesday, GPPL raised over \$1700 for the Little Free Pantry. The LFP helps combat food insecurity in Grande Prairie by making non-perishable items freely available to anyone, no questions asked.

## Staffing

Dr. Margaret Law visited GPPL to conduct an efficiency audit to optimize GPPL's operations. As a result of the audit, some positions and processes have changed, including move interlibrary loans to Peace Library System and experimenting with a single service desk.

In 2022, we had an internal shuffle of positions which have resulted in a new Head of Children's Services, a new Teen Librarian, a new Information Services Assistant, and a new Children's Program Coordinator. We also welcomed a tiny human to the GPPL family!